

## **Client Responsibilities**

Thank you for choosing North River Body Therapies! Please take a moment to review our policies below. Please sign and date at the bottom to confirm that you have read and understand this statement, and that the health information you have provided is correct.

### **Cancellation Policy**

Everyone loses when you miss an appointment ... Your therapist, another client who may have wanted that appointment time, and more importantly, YOU! Please allow 24 hours notice if you need to cancel or reschedule. If you call less than 2 hours prior to your appointment, you may be subject to pay a cancellation fee of \$25.

### **No Call, No Show Policy**

We will allow one no-call, no-show per client without charge, however we reserve the right to request a credit card to secure your next appointment. If it happens a second time, we secure the right to charge your account for the full amount of the service scheduled.

### **Non- Sufficient Funds**

We will gladly accept personal checks for payment, as long as you provide a valid picture ID that matches the name and address on your checks. If your bank should return your check for insufficient funds, you will be responsible for the amount of the check plus a \$15 service fee.

**I have read the above and agree to the terms and conditions stated above.**

**NAME** \_\_\_\_\_ **DATE** \_\_\_\_\_